

Refund Policy

Returns

Our policy lasts 30 days. If 30 days have gone by since your purchase, unfortunately we can't offer you a refund or exchange.

If you have purchased a product, to be eligible for a return, your request for a refund must be received with 30 days.

To complete your return, we require a receipt or proof of purchase. To be eligible for a return, please send us an email at <email> and we will initiate a complete refund within 7 (seven) working days, no questions asked.

Refunds (if applicable)

Once your return request is received and inspected, we will send you an email to notify you that we have received your refund request. We will also notify you of the approval or rejection of your refund.

If your request for refund is approved, then your refund will be processed, and a credit will automatically be applied to your credit card or original method of payment, within 7 (seven) working days.

Late or missing refunds (if applicable)

If you haven't received a refund yet, first check your bank account again.

Then contact your credit card company, it may take some time before your refund is officially posted.

Next contact your bank. There is often some processing time before a refund is posted.

If you've done all of this and you still have not received your refund yet, please contact us at thethanjaibigart@gmail.com

Sale items (if applicable)

Only regular priced subscriptions and items may be refunded, unfortunately subscriptions sold at a discounted price, donations and entry fees cannot be refunded.